



ST. JOSEPH
HEALTH SYSTEM

At A Glance

About Us

Established in 1982, the St. Joseph Health System (SJHS) is a not-for-profit, integrated Catholic health care delivery system. Sponsored by the St. Joseph Health Ministry, SJHS is based in Orange, California and organized into three regions – Northern California, Southern California and West Texas/Eastern New Mexico. A three-time winner of the Gallup Great Workplace Award, SJHS is comprised of 24,000 dedicated employees led by:

- Walter W. “Bill” Noce Jr. - Chair, Board of Trustees
- Deborah A. Proctor - President & CEO
- Joe Randolph - Executive VP/COO
- Sr. Jayne Helmlinger, CSJ - Executive VP Mission Integration

Our Locations

SJHS provides a full range of care facilities including 14 acute care hospitals, home health agencies, hospice care, outpatient services, skilled nursing facilities, community clinics and physician organizations. All of our hospital and home health entities are accredited by the Joint Commission. In our award-winning facilities, SJHS maintains a "continuum of care," matched to the diverse needs of the urban centers, smaller cities and rural communities who depend on us every day. Our acute care hospitals are:

- Covenant Health System (Lubbock, Texas)
 - Covenant Medical Center (Lubbock, Texas)
 - Covenant Medical Center (Lakeside, Texas)
 - Covenant Children's Hospital (Lubbock, Texas)
 - Covenant Hospital (Levelland, Texas)
 - Covenant Hospital (Plainview, Texas)
- Mission Hospital (Mission Viejo, CA)
- Mission Hospital Laguna Beach (Laguna Beach, CA)
- Petaluma Valley Hospital (Petaluma, CA)
- Queen of the Valley Medical Center (Napa, CA)
- Redwood Memorial Hospital (Fortuna, CA)
- Santa Rosa Memorial Hospital (Santa Rosa, CA)
- St. Joseph Hospital, Eureka (Eureka, CA)
- St. Joseph Hospital, Orange (Orange, CA)
- St. Jude Medical Center (Fullerton, CA)
- St. Mary Medical Center (Apple Valley, CA)

What Drives Us

Our mission, vision, and values work together to shape our decisions and guide our actions. They form the heart of our health care ministry.

- Our **Mission** is to extend the healing ministry of Jesus in the tradition of the Sisters of St. Joseph of Orange by continually improving the health and quality of life of people in the communities we serve.
- Our **Vision** is to bring people together to provide compassionate care, promote health improvement and create healthy communities
- The four core **Values** of SJHS serve as the guiding principles for all we do, shaping our interactions with those whom we are privileged to serve.
 - ~ Dignity – We respect each person as an inherently valuable member of the human community and as a unique expression of life.
 - ~ Service – We bring people together who recognize that every interaction is a unique opportunity to serve one another, the community, and society.
 - ~ Excellence – We foster personal and professional development, accountability, innovation, teamwork, and commitment to quality.
 - ~ Justice – We advocate for systems and structures that are attuned to the needs of the vulnerable and disadvantaged and that promote a sense of community among all persons.

SJHS strives to achieve its mission by realizing three strategic goals.

- **Sacred Encounters** – Every interaction will be experienced as a sacred encounter.
- **Perfect Care** – All patients will receive perfect care.
- **Healthiest Communities** – The communities we serve will be among the healthiest in our nation.

Key Statistics*

- Employees: 19,783 (full-time equivalents)
- Total Revenues: \$4.1 billion
- Community Benefit: \$271.9 million (total quantifiable community benefits excluding Medicare)
- **Total Licensed Beds: 3,753**
- Total Discharges: 138,746
- Total Outpatient Visits: 2,182,486
- Total Home Health Visits: 212,295

*As of Fiscal Year 2009