



EMPLOYMENT OPPORTUNITY
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Job Title	Director Data Warehousing and Business Intelligence
Department	IT
Reports to	VP IT Solutions Delivery
Position Summary	<p>Creates and maintains a coherent data environment for SJHS. Identifies high value opportunities to provide business intelligence derived from information systems. Manages and directs the support, maintenance, enhancement, and adoption of data analysis and reporting application programs to ensure that SJHS knowledge management objectives are achieved. Acts as ultimate data steward for the organization. Manages relationships with SJHS department and ministry representatives, consultants, and vendors; directs the requirements gathering and technical specifications for the inclusion of new data sources and enhancement of the Amalga Unified Intelligence System; meets with team members and executive sponsors on a regular basis to review program status and plan future actions.</p> <p>Through subordinate managers, responsible for the overall day to day delivery of value from of all data reporting systems especially Amalga Unified Intelligence System as well as reporting from Meditech and associated core HIS applications, EPSI Decision Support, Canopy, Premier, Safety Surveillor, and other systems. Responsible for planning and directing efforts to specify and define data integration needs. Partners especially with departments of Performance Excellence, Strategic Services, and Clinical Informatics to deliver actionable information to the organization. Identifies redundant data reporting activities and streamlines efficiencies into the knowledge management processes through all ministries.</p>
Essential Functions	<ul style="list-style-type: none"> • Maps user needs to available data; directs design of reports or data presentation; sets standards for ETL; identifies potential data quality issues; directs creation of data dictionaries • Supports and manages data governance procedures to drive organizational improvement • Recommends and develops plans for systems development and operations, hardware and software purchases, budget, and staffing. • Plans, assigns, and directs the activities of professional and technical employees or vendors involved in the design, development, and systems analysis functions required to optimize or implement software purchased from outside vendors. • Uses visual management to encourage informed usage of data and educate the organization about knowledge objectives achieved. • Maintains strategic partner relationships with SJHS business sponsors and users of supported or planned information systems • Plans and coordinates regular maintenance and upgrade activities for the information management systems with minimal adverse impact to user community as well as develops periodic and regular proactive optimization processes to maximize utilization of productive system functionality • Creates strategies for risk mitigation and contingency planning including developing, testing and maintaining a clinical applications disaster recovery plan.. • Prepares regular reports for management showing system performance, status of in flight projects, and relevant business performance measures . • Provides technical information required in the preparation of annual budget figures for the business applications including needs for hardware and software upgrades and required resources to ensure timely response to user needs.. • Defines requirements, deliverables, goals, milestones, resources and schedules for project/program implementation. • Recruits, trains, motivates, evaluates and manages utilization of staff during development, maintenance and support of technology solutions

	<ul style="list-style-type: none"> • Directs design and maintenance of technical and project documentation.
<p>Additional Responsibilities</p>	<ul style="list-style-type: none"> • Performs team assessments and evaluations. • Develop Requests for Proposals (RFP) for external services • Negotiates and contracts with consultants, technical personnel, and vendors for services and products • Travels as required to SJHS Ministries and vendor sponsored or networking/educational events • Follows IT Investment Process and contributes to or manages the SJHS ISFP Value Proposition development and status reporting as IT sponsor for selected initiatives
<p>Key Qualifications</p>	<ul style="list-style-type: none"> • Ability to communicate effectively and partner with senior level staff to determine business goals and objectives, and ways to partner in order to achieve those objectives. • Ability to plan, direct, and review the activities of technical and functional resources involved in the design, development, implementation, support and optimization of applications programs. • A working knowledge of the data reporting and analytics including SQL tools such as Crystal Reports. • Understanding of HIM principles including coding, abstracting, and billing. • Experience directing policies and procedures to satisfy Joint Commission Information Management Standards • Experience with quality and regulatory reporting in the healthcare industry. • Working knowledge of Microsoft personal computer applications especially with master level proficiency in Excel • Understanding of ministry and system level interdepartmental functions • Administrative and technical knowledge and willingness to be involved in frequent interaction with employees and customers and manage internal customer expectations • Familiarity with HL7 and XML data exchange protocols • Working knowledge of high level reporting languages and/or SQL query structure • Originality and initiative • Ability to work under unusual or extreme pressures <p>Minimum Position Qualifications:</p> <p>Education: Masters degree or equivalent work experience</p> <p>Experience: 10+ years of experience of progressive experience in data warehouse platform security standards ; 3-5 years management experience; budget responsibility; strong leadership and interpersonal skills</p> <p>License / Certification: Project Management Professional (PMP) Certification from the Project Management Institute (PMI) is preferred</p>

For consideration: Fax resume to (714) 347-7540 or e-mail to: SJHSHR@STJOE.ORG.