

Awards & Recognition

The ministries of the St. Joseph Health System are often recognized as health care industry leaders, in quality and community service.

The Gallup Award

The Gallup Organization named St. Joseph Health System (SJHS) one of its 2009 Great Workplace Award winners for the third consecutive year. A panel of workforce experts selected SJHS with 22 other organization throughout 150 countries for this award that honors organizations whose employee engagement results demonstrate they have the most productive and engaged workforce in the world.

Northern California

St. Joseph Hospital – Eureka, CA

Redwood Memorial Hospital – Fortuna, CA

- Redwood Memorial Hospital in Fortuna is one of only 12 hospitals in the nation to be recognized as an "Exemplary Service Overall Best Performer 2007" by Avatar International Inc. for its combined score for Inpatient, Outpatient, Emergency Department, and Ambulatory Surgery patient satisfaction.
- The Fortuna Chamber of Commerce has honored Redwood Memorial Hospital as its Business of the Year for 2007. The award commends the hospital for providing 50 years of patient-centered care in Fortuna.
- Avatar International Inc has named St. Joseph Health System – Humboldt County, which includes both St. Joseph and Redwood Memorial, a national award winner in healthcare service for *Exceeding Patient Expectations*.

Santa Rosa Memorial Hospital – Santa Rosa, CA

Petaluma Valley Hospital – Petaluma, CA

- Santa Rosa Memorial Hospital has been recognized by the U.S. Department of Health and Human Services as one of 93 hospitals leading the nation in increasing organ donation for four straight years.
- The Norma and Evert Person Heart & Vascular Institute and 80-bed Center Wing renovation at Santa Rosa Memorial Hospital have been recognized by North Bay Business Journal among the health care industry's "Top Real Estate Projects" for 2008.
- Santa Rosa Memorial Hospital received the Medal of Honor & Meritorious Award from the U.S. Department of Health and Human Services for achieving a 75% organ donation rate for 36 months.
- Santa Rosa Memorial has received a Consumer Choice award from the National Research Corporation for the 12th straight year.

- more -

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Northern California

St. Joseph Hospital

Redwood Memorial
Hospital

Santa Rosa Memorial
Hospital

Petaluma Valley
Hospital

St. Joseph Home
Care Network of

Northern California
Napa County

Queen of the Valley
Hospital

Southern California

St. Mary Medical
Center

St. Jude Medical
Center

St. Jude Heritage
Medical Group

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Petaluma Valley Hospital – Petaluma, CA (continued)

- Santa Rosa Memorial Hospital and Petaluma Valley Hospital comprise one of only three local hospital systems to win three patient satisfaction awards from national patient satisfaction monitoring organization Avatar, Inc. Units recognized were Pulmonary Rehabilitation, Pediatrics and Lynch Creek Imaging.
- Petaluma Valley Hospital achieved one of the state’s highest rates of in-hospital breastfeeding in among new mothers, according to study by the California WIC Association and UC Davis Human Lactation Center.

Napa County

Queen of the Valley Medical Center – Napa, CA

- *U.S. News and World Report* rated Queen of the Valley Medical Center as one of America's Best Hospitals.
- The Queen’s “Synergy Center” was honored by the Medical Fitness Association as “Best Medical Fitness Center Open Less Than Three Years.”
- The hospital was awarded highest UnitedHealth Premium® Total Joint Replacement Specialty Center designation for 2007 to 2009 in recognition of quality of care.
- The American Cancer Society presented the Queen its “Collaboration Award” for efforts to increase awareness about colorectal cancer.

Southern California

St. Mary Medical Center – Apple Valley, CA

- St. Mary Medical Center has been designated a “Baby-Friendly” hospital by Baby-Friendly USA - one of only 70 hospitals in the nation to receive the designation.
- St. Mary has been designated an “ST Elevation Myocardial Infarction (STEMI) Receiving Center” by the Inland Counties Emergency Medical Agency - one of only three STEMI certified hospitals in San Bernardino County.

Orange County

St. Joseph Hospital – Orange, CA

- St. Joseph Hospital achieved “Magnet” hospital designation for nursing excellence, the highest recognition in the nursing profession.
- St. Joseph Hospital was selected by the National Cancer Institute (NCI) to participate in its Community Cancer Center Pilot Program – the only hospital on the West Coast named to participate in this prestigious program.
- St. Joseph Hospital achieved “Superior” rating in overall patient experience again in 2008 by CalHospitalCompare.org.

- more -

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St. Joseph Hospital – Orange, CA (continued)

- St. Joseph Hospital achieved “Top Ten Healing Hospital in America for 2007 and 2008” designation by the Baptist Healing Trust.
- St. Joseph Hospital-Orange achieved St. Joseph Health System’s “Top Performer” quality award for the fourth consecutive year.
- St. Joseph Hospital received four Avatar International Inc. patient satisfaction awards and is ranked as one of the top 12 hospitals in the nation.
- St. Joseph Hospital received the highest possible three-star rating for their Cardiac Surgery program from the American Society of Thoracic Surgeons.
- St. Joseph Hospital received the highest possible three-year Approval Award in nine areas of commendation from the American College of Surgeons Commission on Cancer.
- St. Joseph Hospital named by *US News & World Report* as one of “America’s Best Hospitals” for orthopedic care for the second consecutive year.
- The Orange County Medical Association recognized More than 40 St. Joseph Hospital physicians as “Physicians of Excellence.”

Mission Hospital – Mission Viejo, CA

- Mission Hospital is one of only six centers in the nation to receive a Premier Award for Clinical Excellence in Coronary Artery Bypass Graft Surgery.
- Mission Hospital received its fourth U.S. Department of Health & Human Services Medal of Honor for excellence for sustaining an organ donation conversion rate of 75 percent or more for at least 12 consecutive months.
- Mission Hospital was named by the Joint Commission as a 2008 recipient of the 12th Annual Ernest Amory Codman Award for excellence in the use of outcomes measurement - one of only three in the hospital category nationwide.
- Mission Hospital received the American Association of Clinical Care Nurses with a Beacon Award for Critical Care Excellence.
- Mission Hospital received a Blue Center of Excellence designation for Cardiac Care from Blue Shield and Blue Cross.
- Mission Hospital received the Outstanding Achievement Award from the Commission on Cancer - one of only 66 hospitals in the nation to receive the award.

St. Jude Medical Center – Fullerton, CA

- St. Jude’s Virginia K. Crosson Cancer Center earned one of the nation’s highest scores by the American College of Surgeons’ Commission on Cancer – the accrediting body for the nation’s cancer programs. St. Jude Medical Center was distinguished with a three-year Accreditation and presented with the Outstanding Achievement Award—an honor received by only 15 percent of the 1350 programs surveyed.

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St. Jude Medical Center – Fullerton, CA (continued)

- St. Jude Medical Center’s cancer program also received the American College of Surgeons Commission on Cancer’s highest honor, the Outstanding Achievement Award, an award given to less than 18 percent of the programs surveyed nationwide.
- St. Jude Medical Center achieved a “Superior” rating in overall patient experience by CalHospitalCompare.org.
- St. Jude Medical Center’s Neighborhood Health Center received the Exceeding Patient Expectations Award for 2008 from Avatar International, Inc.
- St. Jude Medical Center was the recipient of the American Association of Critical Care Nurses’ Excellence in Collaboration Award for 2008.
- St. Jude Medical Center was designated a Stroke-Neurology Receiving Center by the Orange County Health Care Agency.
- St. Jude Medical Center has been designated a Blue Distinction Center for Cardiac Care by Blue Shield of California.

West Texas/Eastern New Mexico

Covenant Health System

- Covenant Health System was named one of the 100 Best Companies to Work for in Texas 2009 by Texas Monthly.
- Covenant Health System received the 2009 Texas Association of Partners in Education Gold Award for Community Partnerships for their "Operation Clean Hands" program promoting hand hygiene to decrease absenteeism in schools.
- Covenant Health System was ranked #21 on Modern Healthcare’s list of outstanding employers in the health care industry.
- The Lubbock Avalanche-Journal Reader’s Choice Awards named Covenant Medical Center as the “Best Hospital in Lubbock” in 2008, for the third year in a row.
- Covenant Children’s Hospital received three national awards in Physician Satisfaction from Professional Research Associates (PRC) including: 5 Star Award-Emergency Services, 4 Star Award-Overall Quality of Care and 4 Star Award-Nursing Care.
- The Covenant Cancer Institute and Joe Arrington Cancer Center received the “Commission on Cancer Outstanding Achievement Award” for the second time (less than 1.5% of programs nationwide receive this award multiple times).
- Covenant Children’s Hospital’s Emergency Department was rated by PRC among the nation’s top 1percent in it’s 2008 physician perception survey.